




**Keynote
Speaker**

Thomas G. Day, Vice Chairman




Postal Regulatory Commission 

BCC SOFTWARE USER CONFERENCE

InfoXchange™

Agenda / Schedule*

*ALL DATA IS SUBJECT TO CHANGE UNTIL JULY 19th, 2024

TIME	Monday (8/12/24)	TUESDAY (8/13/24)	WEDNESDAY (8/14/24)	WEDNESDAY (8/14/24)	THURSDAY (8/15/24)	
	GENERAL ATTENDEES	GENERAL ATTENDEES	GENERAL ATTENDEES	EXECUTIVE ATTENDEES	GENERAL ATTENDEES	
MORNING	No Activity	No Activity	No Activity	No Activity	Bean Walk with BCC President	
		Breakfast and Check-In	Breakfast	e Breakfast w/ BCC President	Breakfast	
		Welcome	Welcome Back	Choose 1 of 2 (1) How to Use Return Codes and Avoid UAA OR (2) Accelerate Post-Presort Processing	BCC Growth Through Partnership	2025 Announcement Recap
		Do Something! Industry Update			Fast Tracking Your Onboarding	Enterprise Solutions in Action BREAK (10:15am) Enterprise Solutions in Action (continued)
		Partner Case Study (BlueCrest)				
		Partner Case Study (Solimar)				
	BREAK					
No Activity	Choose 1 of 2 (1) Maximize BCC Data MKTG Services (DMS) OR (2) Navigate Changing USPS Network	BREAK	BREAK			
AFTERNOON	Customer Meetings (30 minute time slots) and Check-In	Choose 1 of 2 (1) Maximize BCC Data MKTG Services (DMS) OR (2) Navigate Changing USPS Network	Keynote Tom Day	Keynote Tom Day	InfoXchange Ends (11:30am)	
		LUNCH	LUNCH	LUNCH	 Keithen Banks LIVE @ House of Blues	
		Partner Case Study (Ricoh)	Panel Discussion Data Detective	Panel Discussion Data Detective		
		Multichannel Marketing				
		BREAK	BREAK	BREAK		
		TABLE TALKS Attend ALL 7 (1) Customer Support (2) USPS Network Changes (3) USPS Guest Speaker: Address Quality UAA (4) Product Pain Points BREAK (5) Mitigating Assessments (6) Automated Processes (7) USPS Promotions with Multichannel Intergration	Product Roadmap Preview	Product Roadmap Preview		
			BREAK	BREAK		
5:00pm-6:00pm	Evening Break	Evening Break	Evening Break	Evening Break		
EVENING	Welcome Reception (6:00pm) and Check-In (Pacific Ballroom Foyer)	Cocktail Hour & Dinner at FireLake Grill House (Radisson Blu Aqua)	BCC Event at House of Blues Shuttle to House of Blues HOB Chicago Buffet + Live Music w/ Kethen Banks Shuttle to Radisson Blu Aqua	BCC Event at House of Blues Shuttle to House of Blues HOB Chicago Buffet + Live Music w/ Kethen Banks Shuttle to Radisson Blu Aqua	