BCC SOFTWARE USER CONFERENCE

InfoXchange™

Keynote Speaker

Thomas G. Day, Vice Chairman
Postal Regulatory Commission

Agenda / Schedule*

*ALL DATA IS SUBJECT TO CHANGE UNTIL JULY 19th, 2024

Keynote Speaker

Earl Johnson, Jr, Director, Addressing & Retail **Technology Services**
U. S. Postal Service

TIME	Monday (8/12/24)	TUESDAY (8/13/24)	WEDNESDAY (8/14/24)	WEDNESDAY (8/14/24)	THURSDAY (8/15/24)
	GENERAL ATTENDEES	GENERAL ATTENDEES	GENERAL ATTENDEES	EXECUTIVE ATTENDEES	GENERAL ATTENDEES
MORNING	No Activity	No Activity	No Activity	No Activity	Bean Walk with BCC President
		Breakfast and Check-In	Breakfast	**e** Breakfast w/ BCC Execs	Breakfast
	No Activity	Welcome	Welcome Back		2025 Announcement | Recap
		Do Something! | Industry Update		**BCC Growth Through Partnership**	Enterprise Solutions in Action
		BlueCrest Remarks Dennis LeStrange	Choose 1 of 2 (1) How to Use Return Codes and Avoid UAA **OR** (2) Accelerate Post-Presort Processing		
	No Activity	**Keynote | Earl Johnson, Jr (USPS)**			BREAK (10:15am)
		BREAK		**Fast Tracking Your Onboarding**	Enterprise Solutions in Action (continued)
		Panel Discussion **Data Detective**			
		Partner Case Study (BlueCrest)	BREAK	BREAK	
		Partner Case Study (Solimar)	Keynote | Tom Day (PRC)	Keynote | Tom Day (PRC)	InfoXchange Ends (11:30am)
AFTERNOON		LUNCH	LUNCH	**e** LUNCH with Tom Day	
		Partner Case Study (Ricoh)	Choose 1 of 2 (1) Maximize BCC Data MKTG Services (DMS) **OR** (2) Navigate Changing USPS Network	Choose 1 of 2 (1) Maximize BCC Data MKTG Services (DMS) **OR** (2) Navigate Changing USPS Network	
	Customer Meetings (30 minute time slots) **and Check-In**	**Partner Case Study (Quadient)**			
		BREAK	BREAK	BREAK	
		TABLE TALKS — Attend ALL 7 — (1) Customer Support (2) USPS Network Changes (3) **Earl Johnson, Jr (USPS):** Address Quality | UAA (4) Product Pain Points	**Product Roadmap Preview**	**Product Roadmap Preview**	
		BREAK (3:30pm)	BREAK (3:30pm)	BREAK (3:30pm)	
		(5) Mitigating Assessments (6) Automated Processes (7) USPS Promotions with Multichannel Integration	**Multichannel Session**	**Plan for the Direction of Cloud Technology** **e**	
5:00pm-6:00pm	Evening Break	Evening Break	Evening Break	Evening Break	
EVENING	**Welcome Reception (6:00pm) and Check-In** (Pacific Ballroom Foyer)	**Cocktail Hour & Dinner at FireLake Grill House** (Radisson Blu Aqua)	**BCC Event at House of Blues** Shuttle to House of Blues HOB Chicago Buffet + **Live Music w/ Keithen Banks** Shuttle to Radisson Blu Aqua	**BCC Event at House of Blues** Shuttle to House of Blues HOB Chicago Buffet + **Live Music w/ Keithen Banks** Shuttle to Radisson Blu Aqua	

Keithen Banks
LIVE @ House of Blues

HOUSE OF BLUES Chicago