



This Month with BCC Software | July, 2025

From powerful cloud-based CASS processing and expert Rate Case guidance, to customer support tools, productivity assessments, and more—BCC Software is bringing you the latest updates to ensure you, our customers and partners, have everything you need to stay informed, compliant, and operating at peak efficiency.



No Installation, Flexible Integration, & Secure Access to Presort Automation

BCC Artichitect REACH brings powerful, cloud-based solution that allows you to perform CASS processing directly through the presort web services, streamlining address correction and postal presorting in one unified service.

[LEARN MORE](#)

Key Considerations for Mailing Service Providers (MSPs)

01 **Rate of Change**
Rate of Change Affects Cost

02 **Rate Category**
Rate Category Restructuring Demands Increased Reimbursement

03 **Rate Case**
Rate Case Demands Increased Reimbursement

04 **Rate of Change**
Rate of Change Affects Cost

05 **Rate Category**
Rate Category Restructuring Demands Increased Reimbursement

Ready Access To The Best Customer Service Team In The Postal Industry

100% of BCC Software's Customer Support Technicians are Certified Business Design Professionals through the USPS

July Rate Case is in full effect. Here are the TOP 5 TAKEAWAYS in this July, 2025 Rate Case and Drafted a Succinct Digest just for You!

Rate case is overwhelming, we get it. The information released from the USPS is confusing, dense, and constantly changing. That's why for this Rate Case we've put together a magazine style digest summarizing the key highlights and impacts.

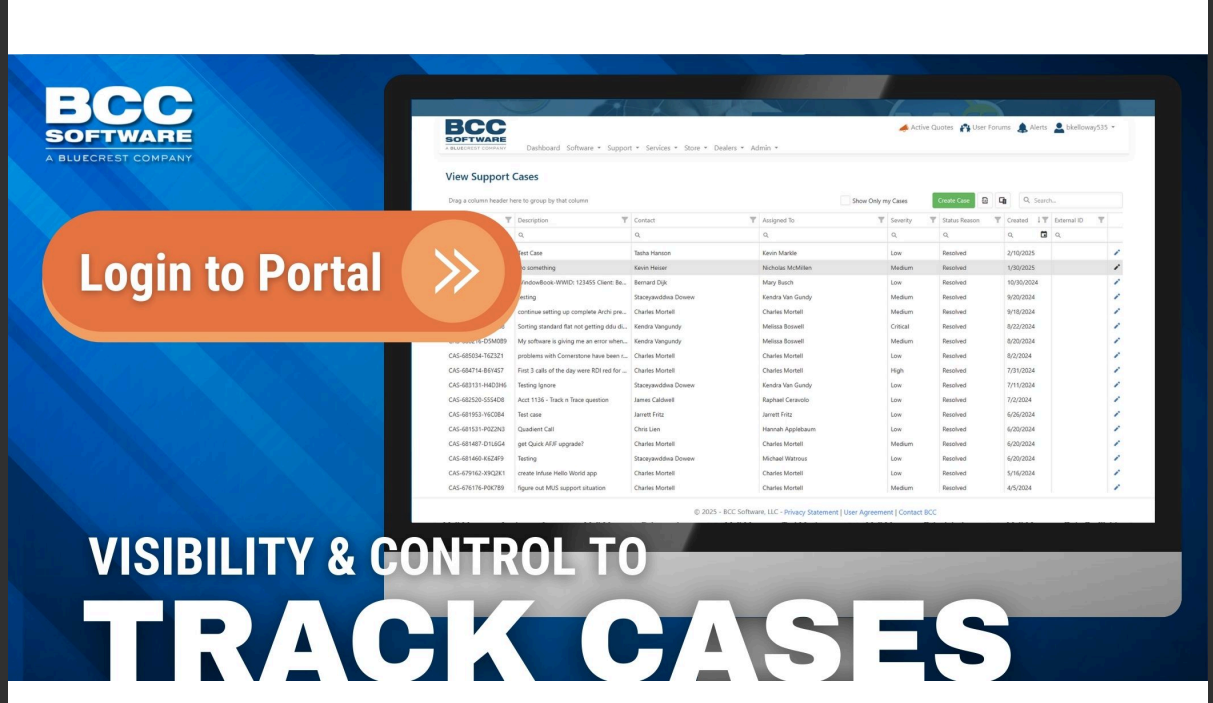
[READ THE DIGEST & DOWNLOAD](#)



July 2025 Rate Case Q&A Session Recap

Our live information and Q&A session was a huge success. Hundreds of people attended seeking guidance on all angles of the July Rate Case. We've take all information from the Q&A session and summarized the key highlights and impacts in a series of videos for you. The Q&A's are also summarized in written form.

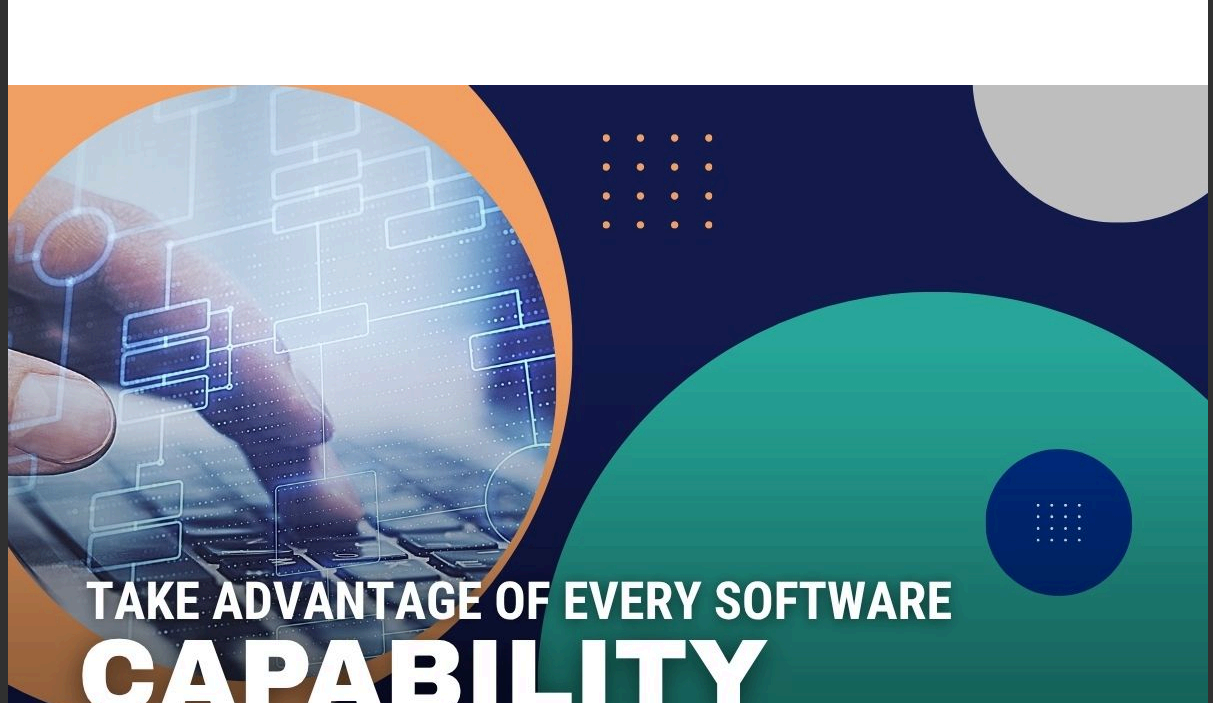
[WATCH THE Q&A VIDEOS](#)



The Customer Support Portal & Knowledge Center: An Active Log of All Cases Across Your Organization

The customer support and knowledge center portal allows you to easily track the history of every support interaction your team has had with BCC Software in one centralized location. This makes it simple to follow up on unresolved issues or reference past solutions. It also promotes internal transparency and collaboration across your organization.

[ACCESS THE CUSTOMER PORTAL](#)



Elevate Your Postal Productivity with Comprehensive Utilization Assessments from BCC Software

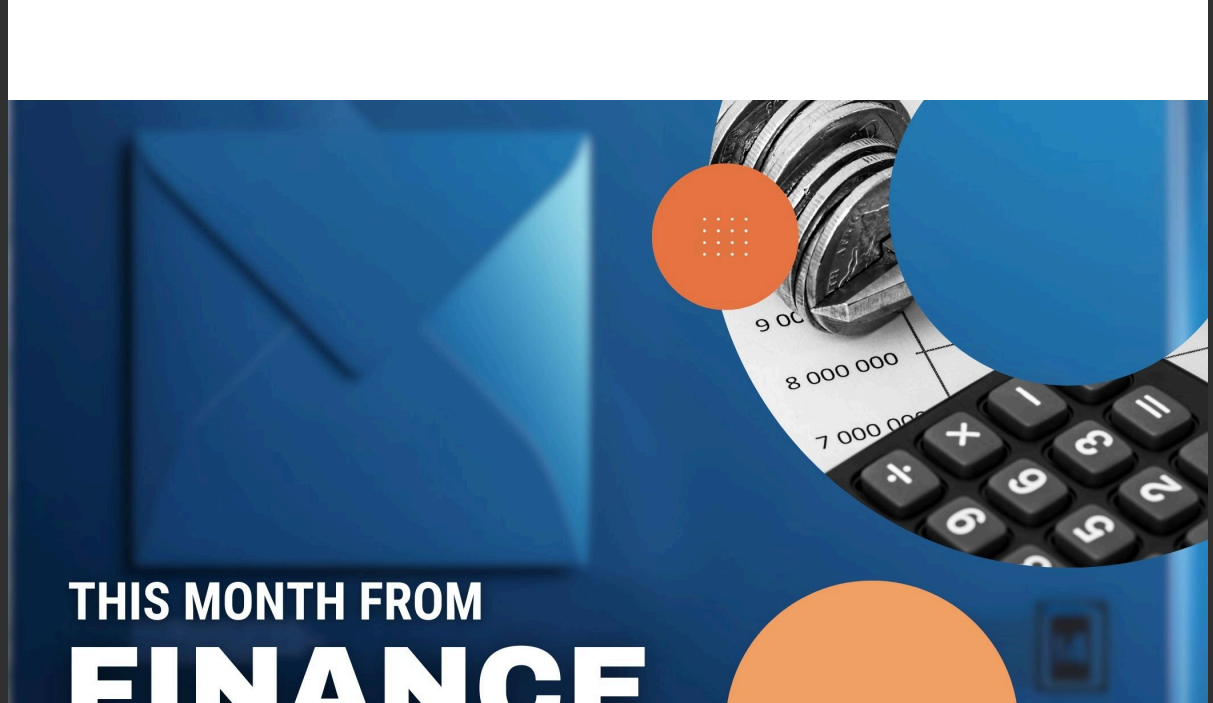
A postal productivity and utilization assessment provides a thorough, data-driven evaluation of your postal operations. This professional assessment identifies inefficiencies, optimizes workflows, and positions your organization for sustained success. Maximize the value of your software by comparing utilization to competitors and educating your staff on ways to more effectively use the product.

[LEARN MORE!](#)



The BCC Software team is like no other! Congratulations on a successful 2025 USPS rate case launch!

As those in our industry know, United States Postal Service rate cases are complex, high-stakes, and ever-evolving. Our team invests months in educating teams, developing software changes, and launching compliant software that ensures our customers' operations run as smoothly as possible through the Rate Case transition. Special thanks to our exceptional development, product, and support teams here at BCC Software for their tireless work. And thank you to our valuable networks, customers, and partners for the positive impact we all have on the industry.



FINAL REMINDER: PO Requirement Policy Update for All Customers Effective 7/1/2025

On July 1, 2025, BCC Software began requiring customer purchase orders for all orders and renewals greater than \$10,000. This change is intended to better align with our customers' procurement requirements for processing invoices. We encourage those responsible for managing software and data service license agreements with BCC Software to begin discussions with their internal teams to ensure that a valid PO is readily available to complete quote acceptance. If your organization does not utilize purchase orders, please speak with your BCC Software account representative.

We thank you for your continued support!
The Team at BCC Software

[Contact Us](#)

or call 800.453.3130

Read more about our software, solutions, customer support, industry news, and more at [BCCsoftware.com](#). Have direct questions for us? We're one click away!

[Contact Us for Questions](#)

Thank you for your time!