NCOA^Link® and DPV Return Codes

These are general guidelines based on the defined meaning of each combination of return codes and BCC Software s decades of experience. Final decision on mailing to a specific return code is at the discretion of the mailer.

ZIP+4 Return Codes	DPV Confirmation Codes	NCOA^Link Return Codes	ANK^Link Return Code	COA Match Flags	COA MOVE Type	Mail Deliverable	Delivery Point Barcoded (DPBC)	Summary
10-13, 17						No	No	May be undeliverable (poor address quality).
21,22						At mailer's discretion	No	Mail at your discretion. Address didn't match an address range in the ZIP + 4 database (21) or it matched multiple ranges (22)
23*	Y, S, D	05, 14	77**	P	F, B, or I	No	Yes	New address could not be provided. Addressee has moved.
		19				At mailer's discretion***		New address could not be provided. Addressee has moved. (Temporary move, NCOA^Link FSP only)
		00				At mailer's discretion		No Match - The input record could not be matched to a record in the master file. A new address could not be furnished. (LACS^Link)
26*	Y, S, D	03		G		No	Yes - but addressee no longer there	Recipient moved without providing a forwarding address to the USPS.
27*		02		K				
28*		01		F				
31, 32	Y, S, D	04, 06-13, 15-18, 20	77**			At mailer's discretion	Yes	Difference between COA and your data prevent new address from being returned.
		66				Yes	Yes	COA Canceled by Addressee
		00				Yes	Yes	Likely Deliverable
	N					No	No	Address is not likely deliverable.
33						No	No	Address is non-deliverable.
36	Y	A, 91, 92		M, S	I	Yes	Yes	New address information is provided.
37					F	Yes	Yes	
38					B	Yes	Yes	
39		00				Yes	Yes	LACSLink processing provided new address data, related to a local 911 system change.
98						No		Non-USPS ZIP Code. Address is not likely deliverable.
99						No		Unexpected result. Contact support.

DPV Return Codes

Z4, DPV No Stat	Indicates whether the address is a vacant property, it receives mail as a part of a drop, or it does not have an established delivery yet.	Y = Confirmed - Do not mail
Z4, DPV Vacant	USPS records indicate that although this may be a valid address, the residence or business is vacant.	Y = Confirmed - Do not mail

*Could negatively impact MERLIN or Postal Automated Redirection System (PARS)
**77 - NCOA^Link LSP - Move occurred greater than 18 months ago.
***23/19 - NCOA^LinkFSP - Mail First-Class Mail pieces only. Contact the USPS about proper endorsements for other classes.